

THE REDWELL MEDICAL CENTRE NEWSLETTER

Welcome to RMC's December 2023 Winter Newsletter.

This Newsletter is designed to inform you of new developments within the practice, any health issues/campaigns that may be happening or any other news that is relevant!

We wish all of our patients a very Merry Christmas and a Happy New Year!

Christmas / New Year Opening Times

Mon 25th - closed

Tues 26th - closed

Wed 27th - open

Mon 1st - closed

Tues 2nd - open



Don't forget to download the NHS App to gain access to your online services where you will be able to see your summary care record, recent test results, book certain appointments and order medication. We encourage the use of online services to help reduce the amount of calls the practice receives.

Our check in desk and our waiting area TV screens have been broken so we apologise for any inconvenience this may have caused! We now have a brand new check in desk and hope to have our TV screens fixed soon.

If you are on regular medication or have a chronic disease you need an annual review, please ensure your review is up to date and if not, book in for an appointment. Reviews are completed by our Pharmacists or Specialist Nursing Team.

We have given 1446 flu vaccinations this season. We apologise for the long wait encountered at our flu clinic this year; we had a lot more patients attend than anticipated and we were giving both flu and COVID at the same time! We plan to organise clinics differently for 2024 so please do still attend for your flu vac!

We sadly said good bye to Dr Leyden at the end of October, he was a Partner at the practice for 27 years and will be missed by all his patients and staff!

We also said good-bye to Bev, our Paramedic Practitioner at the beginning of December.

Dr Tina Fernando joined as a Salaried GP and our two new GPs, Dr (Azeez) Soyombo and Dr Obih have settled in well!

We have access to appointments at the Respiratory Hub and Paramedic Clinic at Albany House Medical Centre during the winter period, so if you call with a respiratory related condition, you may be offered an appointment there, rather than at the surgery.

Unfortunately, like most GP practices, we struggle to offer a sufficient amount of appointments to meet our patient's expectations so it is very important that you carefully explain your problem to our reception team so that they can navigate you to the most appropriate Healthcare Professional, within a timely manner.



If you are over the age of 45 you should have your blood pressure checked every 5 years. Please use our BP machine in the waiting area or speak to reception.

Public Health England are raising concerns about the rise in measles cases. Please ensure your vaccinations are up to date to help prevent catching and spreading the infection.

The criteria for shingles eligibility has changed, please look on the NHS website or posters in the waiting area for more info.

Please remember to update your contact details with the practice if they change. We often have incorrect numbers on our record meaning that we cannot contact you if we ever need to!

We have had 885 appointments wasted since 1st Jan 2023 due to patients not attending. Please remember to cancel your appointment if it's no longer needed!

